



# Helendale Community Services District

May 2020

## COVID-19 Resources

We have compiled a list of resources to help residents get current information on the Coronavirus pandemic. You can click on the COVID-19 image on our news page for a list of links.

San Bernardino County also has a COVID-19 resource page that can be found at: <http://sbcovid19.com/>. This page has information on community testing events, daily updates, economic recovery, frequently asked questions and more. Residents of San Bernardino County may call the COVID-19 hotline for general information and resources about the virus at 909-387-3911 Monday - Friday from 9:00 am – 5:00 pm. This hotline is not for medical calls, if you are feeling sick please contact your health care provider. If you have questions about social services, please dial 2-1-1.

### PREVENTION



Wash Hands Often



Avoid Close Contact



Cover your mouth & nose with a cloth face cover when around others



Cover Coughs & Sneezes



Clean & Disinfect

## Helendale Concerts in the Park

Due to the Coronavirus pandemic our Summer Concerts in the Park Series may be impacted. We are closely following the Governors guidance on the Stay at Home Order. Please follow our social media posts for the most up to date information.

**HELENDALE CSD**

# CONCERTS in the Park

**6-9 PM**  
**15425 WILD RD**

|                |  |
|----------------|--|
| <b>June 13</b> | <b>Woodie &amp; The Longboards</b><br>Beach Boys, Eagles & Beatles |
| <b>July 11</b> | <b>The MIXX</b><br>Classic Rock                                    |
| <b>Aug 8</b>   | <b>City Beat</b><br>Rock, Funk & Motown                            |
| <b>Sep 12</b>  | <b>Highway 91</b><br>Country                                       |

**Bring a blanket or chair!**

### Youth Soccer

Registration is now open for our Fall Youth Soccer season. You can



register on our website at: [helendalecsd.recdesk.com](http://helendalecsd.recdesk.com)

The price is \$70 for the first player, \$65 for the second player and \$60 for 3 or more. Open to ages 4 – 14.

### FARMERS MARKET

The Helendale Certified Farmers Market will remain open during the COVID-19 pandemic as long as it remains safe to do so. During the pandemic, the market will only have food vendors so residents will still be able to shop for their grocery items. We are also requiring all vendors and shoppers to wear face masks at the market. Please respect social distancing, allow vendors to collect and bag all items, and please make your visit to the market short. We appreciate your patience and understanding during this time.



## Conservation Corner

Spring is here, and it's a great time to get out in the yard and plant our gardens and flowers. It's also a great time to make sure you are watering efficiently.



Check your irrigation system for leaks and make necessary repairs. When leaks go undetected it can become costly!

Even though it is hot, your lawn may not need as much water as you think it does – most turf grasses need about 3/4" – 1" of water per week to maintain their green color and active growth.

Only water when your plants or lawn needs it. Water early in the morning or in the evening when temperatures are cooler to avoid water loss due to evapotranspiration.

Don't waste water - water only the plants roots. A shrubs root zone is 1 – 3 times the diameter of the canopy. Keeping the water inside the radius will allow it to soak down to where the plant's roots can reach it. If water runs off, you are watering too long, reduce the amount of watering time and let the water soak in before watering again.

Set your mower blade a little higher – mow at a height of at least 3" in the summer, the longer blades of grass will help shade each other, reducing evaporation.

## Stay Engaged

During this time when everyone is staying home it's just as important to stay engaged! We have created a virtual recreation page on our website, [www.helendalecsd.org](http://www.helendalecsd.org) to help provide our community with resources on staying active, ideas for arts and crafts, educational resources, virtual field trips, outdoor activities and more.

## Stay Up to Date

Follow us on Social Media! Like us on Facebook and follow us on Instagram @helendalecsd. Follow our social media for the Farmers Market - Helendale Certified Farmers Market on Facebook and @Helendale\_farmers\_market on Instagram!

## Message about COVID-19

Due to the Governor's Executive Order N-33-20, issued Thursday, March 19, the District has closed the administrative office to the public. We continue to monitor the guidance for State and Federal authorities and will re-open as soon as possible. This is a very unusual time for all of us. We will get through this together. We are an amazing, kind and resilient community. As we continue to exhibit these character traits during this emergency, we will emerge stronger for it. The Helendale CSD is here for you. Please don't hesitate to call if you need us. Following is some important information for you.

**DISCONTINUATION OF SERVICE:** During this time, the District will not disconnect water service for non-payment through June 30th. Please be advised that all fees and charges will continue to accrue. Unlike the for-profit utilities governed by the Public Utilities Commission, the District does not have the funds to forgive debt. If you are in need of a payment plan, you must make arrangements with the office prior to June 30th.

**CUSTOMER SERVICE:** If you need to contact customer service staff for any reason Monday through Friday from 8 to 5:30 please call 760-951-0006. If you experience a water or sewer related emergency after normal business hours the same phone number will connect you with our after-hours emergency services.

**WATER/WASTEWATER:** District functions are identified under the Homeland Security Department's Cybersecurity and Infrastructure Security Agency (CISA) as a critical infrastructure sector. As such, we will continue to provide clean, safe drinking water and ensure your sewer system continues to work as efficiently as ever.

**SOLID WASTE:** Trash service will continue as usual and the office will continue to issue dump passes upon request. The bulky item pick-up program has been temporarily suspended. Please call if you have any questions.

**THRIFT STORE/RECYCLING CENTER:** The Thrift Store is closed, and all donation pick-ups have been suspended during this time. You are welcome to drop off any donations in the bin located in front of the store.

**PARK:** Although all of our programming has suspended for the time being, the Community Park will remain open 7 days a week from dawn to dusk (unless ordered to close). Please note that the playground is closed due to health considerations.

## Payment Options

We have many options when it comes to paying your bill! You can pay your bill online at [helendalecsd.org](http://helendalecsd.org) or by phone – 1-855-743-7172 . The \$2.50 fee will be waived during the pandemic. You can also sign up for ACH, by filling out the application on our website. Payments may also be made by mail or dropping them off in the drop box in the front of the office.

## Board Meetings

During the COVID-19 pandemic Stay at Home Order, Helendale CSD will hold all Board and Park and Recreation Meetings via Go to Webinar. The link will be available on our website under agendas.



**May Watering Times:** Between 9:00 am and 3:00 pm. May is Water Awareness Month! Celebrate Water Awareness Month – Fix leaks around the house, take shorter showers, only wash full loads of laundry and dishes, and check your irrigation timer.