

Helendale Community Services District

BOARD OF DIRECTORS MEETING February 2, 2017 at 6:30 PM 26540 Vista Road, Suite C, Helendale, CA 92342

Call to Order - Pledge of Allegiance

- 1. Approval of Agenda
- Public Participation Anyone wishing to address any matter pertaining to District business listed on the
 agenda or not, may do so at this time. However, the Board of Directors may not take action on items that are
 not on the agenda. The public comment period may be limited to three (3) minutes per person. Any member
 may speak on any agenda item at the time the agenda item is discussed by the Board of Directors.
- 3. Consent Items
 - a. Approval of Minutes: January 19, 2017 Regular Board Meeting
 - b. Bills Paid and Presented for Approval
- 4. Reports
 - a. Directors' Reports
 - b. General Manager's Report

Discussion Items

- 5. Discussion and Possible Action Regarding Request to Declare as Surplus the Neopost Folder/Sorter Machine
- 6. Discussion and Possible Action Regarding Approval of Proposed Changes to the District's Deposit Policy

Other Business

7. Requested items for next or future agendas (Directors and Staff only)

Closed Session

 Conference with Legal Counsel – Anticipated Litigation Significant Exposure to Litigation Pursuant to Government Code Section 54956.9(d)(2): One Potential Case

Open Session

- 9. Reportable Action from Closed Session
- 10. Adjournment

Pursuant to Government Code Section 54954.2(a), any request for a disability-related modification or accommodation, including auxiliary aids or services, that is sought in order to participate in the above agendized public meeting should be directed to the District's General Manager's office at (760) 951-0006 at least 24 hours prior to said meeting. The regular session of the Board meeting will be recorded. Recordings of the Board meetings are kept for the Clerk of the Board's convenience. These recordings are not the official minutes of the Board meetings.

Providing:

- Water
- Wastewater
- Park & Recreation
- Solid Waste Management
- Street lighting
- Graffiti Abatement for the Helendale Community

OFFICE HOURS:

Monday-Friday 8:00 – 5:30 p.m.

PHONE: 760-951-0006

FAX: 760-951-0046

ADDRESS: 26540 Vista Road Suite B

Helendale, CA 92342

MAILING

ADDRESS: PO BOX 359

Helendale, CA 92342

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www.helendalecsd.org



HELENDALE COMMUNITY SERVICES DISTRICT REGULAR BOARD MEETING MINUTES

January 13, 2017

26540 Vista Road, Suite C. Helendale, CA 92342

CALL TO ORDER AND PLEDGE OF ALLEGIANCE - The special meeting was called to order at 4:32 pm by President Clark after which the Pledge of Allegiance was recited.

Present:

President, Ron Clark; Vice President, Tim Smith; Secretary, Sandy Haas; Director, Craig

Schneider; Director, Henry Spiller

Absent:

None

Staff:

Kimberly Cox, General Manager Steve Kennedy, Legal Counsel

Consultants: Audience:

There were two (2) audience members present.

1. Approval of Agenda

Action: Director Schneider made the motion to approve the Agenda as amended. Director Haas seconded the motion. The motion was unanimously approved by the Board members present.

2. Public Participation

None

Discussion Items

3. Discussion Only Regarding Water Revenue and Consideration of Rate Restructuring Options General Manager Cox discussed the water operations budget and possible options for a rate increase. The Board requested to see the model with different options including the potential rate increase with only the new well and associated pipelines in the Capital Improvement. They also wanted to see the rate model with at least two different options for a fixed rate fee.

Closed Session

Closed session began at 5:57 pm

 Conference with Legal Counsel – Anticipated Litigation Significant Exposure to Litigation

Pursuant to Government Code Section 54956.9 (d)(2):

One Potential Case

Open Session

Closed session ended and returned to open session at 6:12 pm. There was no reportable Action from Closed Session

5. Adjournment

Action: President Ron Clark adjourned the meeting at 5:12 pm.

Submitted by:	Approved By:
Ron Clark, President	Sandy Haas, Secretary

The Board actions represent decisions of the Helendale Community Services District Board of Directors. A digital voice recording and copy of the PowerPoint presentation are available upon request at the Helendale CSD office.

HELENDALE COMMUNITY SERVICES DISTRICT REGULAR BOARD MEETING MINUTES

January 19, 2017

26540 Vista Road, Suite C. Helendale, CA 92342

CALL TO ORDER AND PLEDGE OF ALLEGIANCE – The regular meeting was called to order at 6:35 pm by President Clark after which the Pledge of Allegiance was recited.

Present:

President, Ron Clark; Secretary, Sandy Haas; Director, Craig Schneider; Director, Henry Spiller

Absent:

Vice President, Tim Smith

Staff:

Kimberly Cox, General Manager; Mike Simpson, Operations Manager; Cheryl Vermette, Program

Coordinator

Consultants:

Steve Kennedy, Legal Counsel

Audience:

There were six (6) audience members present.

1. Approval of Agenda

Discussion: General Manager Cox requested to amend the agenda as presented to remove the closed session item.

Action: Director Schneider made the motion to approve the Agenda as amended. Director Haas seconded the motion. The motion was unanimously approved by the Board members present.

2. Public Participation

Wally Linn, Field Representative for Congressman Paul Cook gave a brief congressional update.

Resident Douglas Bell suggested the CSD consider an intern position that would help kids earn their required volunteer hours. He also commented that he was sad to see the radio station was losing their antenna space. Deputy Erwin gave a report on the Sheriff Statistics for Helendale, Silver Lakes, and the Three Southern

Deputy Erwin gave a report on the Sheriff Statistics for Helendale, Silver Lakes, and the Three Southern Boarders for November 2016.

Fire Battalion Chief Bobby Cox announced there will be a storm update task force meeting at the CSD on January 24.

3. Consent Items

- a. Approval of Minutes: January 5, 2017, Regular Board Meeting
- b. Bills Paid and Presented for Approval
- c. San Bernardino Sheriff's Statistics for November 2016

Action: Director Haas made the motion to approve the Agenda as amended. Director Spiller seconded the motion. The motion was unanimously approved by the Board members present.

4. Reports

- a. Director's Reports Director's Schneider and Haas commended Staff on the Youth Basketball League program.
- b. General Manager Report General Manager Cox gave the Administration Update which included account activity for December, account activity by area, on-time payment comparison from 2013-2016, Billed Consumption Comparison by Year, Water Consumption Breakdown by Tier, Average Monthly Bill, and Meter Maintenance. Program Coordinator Vermette went over the Program report which included High School Soccer at the Helendale Park, the Youth Basketball League, and the upcoming paint party event. She also discussed the recent Senior Health talk, and provided an overview of the use of the Community Room. General Manager Cox gave the financial report including the cash flow and investment reports. She also provided a chart showing the cash balances by fiscal year, the tipping fees and refuse tonnage.

Discussion Items

5. Discussion and Possible Action Regarding Adoption of Resolution 2017-01: A Resolution of the Board of Directors of the Helendale Community Services District, San Bernardino County, Recommending Consolidated

Election for Governing Board Members with Statewide General Elections and Approving the Rescheduling of Such Elections from Odd-Year to Even-Year Elections Commencing with the 2017 Elections Cycle.

Action: Director Schneider made the motion to approve the adoption of Resolution 2017-01: A Resolution of the Helendale Community Services District, San Bernardino County, Recommending Consolidated Election for Governing Board Members with Statewide General Elections and Approving the Rescheduling of Such Elections from Odd-Year to Even-Year Elections Commencing with the 2017 Election Cycle. Director Spiller seconded the motion, the motion was approved by the following roll call vote:

Director Schneider – Yes; Director Haas – Abstain; President Clark – Yes; Vice President Smith – Yes, Director Spiller – Yes

- 3 Yes
- 0 No
- 1 Absent
- 1 Abstain
- Discussion and Possible Action Regarding Adoption of Resolution 2017-02, A Resolution of the Helendale Community Services District Board of Directors, in Support of Filing an Application with the Bureau of Reclamation for a Grant Under the Water Conservation Field Services Program Grants for Fiscal Year 2017.

Action: Director Spiller made the motion supporting filing an application with the Bureau of Reclamation for a grant under the Water Conservation Field Services Program, Grants for Fiscal Year 2017. Director Schneider seconded the motion; the motion was approved by the following roll call vote:

Director Schneider – Yes; Director Haas – Yes; President Clark – Yes; Vice President Smith – Yes, Director Spiller – Yes

- 4 Yes
- 0 No
- 1 Absent
- 0 Abstain
- 7. Discussion Only Regarding Review of the District's Water Supply, Condition of Wells and Other Related Information.

Action: There was no action on this item. The consensus of the Board was to move forward with changing Helendale CSD elections to the general election cycle. The Board requested to bring the Resolution to the Board for adoption before the February meeting.

Discussion: Operations Manager Simpson gave a detailed overview of the District's Wells, water quality challenges and an evaluation of possible locations for the next water production well. In addition, historical water usage trends will be presented.

Action: There was no action on this week.

Other Business

Requested Items for Next or Future Agendas (Directors and Staff Only)
 Director Schneider requested to see Mark Robert's findings for a potential new well location within 90 days. He also requested to see a mid-year budget review as well as bi-monthly or quarterly budget reviews.

Closed Session

 Conference with Logal Counsel – Anticipated Litigation Significant Exposure to Litigation Pursuant to Government Code Section 54956.9 (d)(2): One Potential Case

Open Session

 Reportable Action from Closed Session None

1.	Adjournment Action: President Ron Clark adjourned the meeting at 8:2	22 pm.
	Submitted by:	Approved By:
	Ron Clark, President	Sandy Haas, Secretary

The Board actions represent decisions of the Helendale Community Services District Board of Directors. A digital voice recording and copy of the PowerPoint presentation are available upon request at the Helendale CSD office.



Helendale Community Services District

Date:

February 2, 2017

TO:

Board of Directors

FROM:

Kimberly Cox, General Manager

BY:

Paul E. Harmon, Administrative Consultant

SUBJECT:

Agenda item # 3 b.

Consent Item: Bills Paid and Presented for Approval

STAFF RECOMMENDATION:

Report Only. Receive and File

STAFF REPORT:

Staff issued 47 checks for the period January 13 through January 30, 2017 totaling \$253,556.20. Checks issued include payments to Babcock Laboratories, Inc. for lab analysis for wells 1, 3, 7, 8 & 9 for \$2,396.00; to Burrtec Waste Industries Inc. for December residential disposal billing for \$8,464.75 and for residential services for \$37,832.80; to Brunick, McElhaney & Kennedy for legal services for \$5,043.75; to Kaeser Compressors, Inc. for WWTP compressor for \$4,433.60; to Larry Walker Associates for WWTP environmental consulting and WDR renewal for \$4,857.50; to Rogers, Anderson, Malody & Scott, CPA's for annual audit and F/Y closing services for \$8,623.00; and to Citizens Business Bank for semi-annual water rights purchase loan payment for \$149,447.45.

Total cash available:

<u>1/30/17</u>

1/13/17

Cash

\$ 3,903,937.78

\$ 3,932,494.19

Checks Issued

\$ 253,556.20

\$ 46,508.01

Investment Report

The Investment Report shows the status of invested District funds. The current interest rate is 0.92% for CalTRUST Short-Term and is 1.14% for Medium-Term Investments, 0.610% for LAIF, and 0.25% for the CBB Sweep Account for December 2016. Interest earned in December 2016 on the CalTRUST investments, LAIF investment and the CBB Sweep Account is \$1,858.78. Cumulative interest from our initial date of investment in February 2008 through December 2016 for CalTRUST, CBB and LAIF is \$177,537.03. Interest Income for the fiscal year 2015-16 is \$15,933.20 and \$9,933.79 for F/Y 2016-17. The PowerPoint presentation on February 2, 2017 will have current balances for February for all accounts as well as the amount of January interest income.

HELENDALE COMMUNITY SERVICES DISTRICT

Bills Paid and Presented for Approval for Jenuary 19, 2017
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Bills for Payment -02-02-17.xls.xls 1-19-17

HELENDALE COMMUNITY SERVICES DISTRICT Bills Pald and Presented for Approval

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Item Description	Utility Billing Notification		Insite Transaction Fees	Laundry Bags - Basketball	Trailer Kit Weekly Service 12-30-16 - 1-26-17	Park ADA Wheelchair Accessible 1-9-17 - 2-5/17	Dig Alert Tickets (9)	Customer Deposit Refund	Customer Deposit Refund	6 gallon aluminim fuel tank & Darte		water supplies	WW Supplies	Thrift Store Supplies	Office	Board Meeting Supplies	Loan Payment - Acquisition of Water Rights	30 Hours @ \$23.76 p/hr	Daymont Drocesing			HP W8Pro Motherboard	Cellular Telephones	Vorth Backstoll Sidner		Grade @ Kenewal - J. Escobar	50% deposit	PAINT NIGHT 13 x \$30/Room Rental -10%						
Payee	Tyler Technologies, Inc.	Tyler Technologies Inc			United Site Services	United Site Services	USA of So. California	Desert Empire Drilling	Tom Streeter	Pacific Tek, Inc.	Capital One Commercial		Capital One Collimercial	Capital One Commercial	Capital One Commercial	Capital One Commercial	Citizens Business Bank	Jonathan A. Escobar	Official Payments Corp	Roto-Rooter Plumbers		op Notch Networking, LLC	Verizon Wireless	Extreme Sports Imaging	SWIPCE DIMOCE		Extreme appres imaging	riying colors						
Check #	18790	18790	19791	16/01	18/92	78/81	18793	18794	18795	18796	18797	19791	10701	10701	/6/01	18797	18798	18799	18800	18801	10901	70007	18803	18803	18803	18803	18803	18803	18803	18804	18805	10005	10000	70007

<u>Director Fees & Reimbursements</u>

47 Total Checks Issued

\$ 253,556.20

Total Director Fees & Reimbursements

Bills for Payment -02-02-17.xls.xls 17-19-17

HELENDALE COMMUNITY SERVICES DISTRICT Bills Paid and Presented for Approval for January 19, 2017

<u>Dept</u> <u>Amount</u>	<u>Date</u> Balance	1/30/2017 \$ 78,646.26	s	\$ 1	1/30/2017 \$ 626,517.67	* 44	\$ 3,903,937.78	v	\$ 480.65		\$ 401.17		\$ 1,858.78		Purchase Total	Price Interest	\$ 3,000,000.00 \$ 170,959.52 \$ 1,000,000.00 \$ (3,510,000.00) \$ 1,009,000.00 \$ 1,669,959.52	\$ 650,000.00	\$ 6,577.51 \$ 6,577.51 \$ 177,537.03
<u>Item Description</u> <u>CASH BALANCES</u>	Interest Cash Balances as of January 30, 2017 Rate	Cash in Bank - Desert Community Bank		CalTRIST IPA Short Term Dool	CalTRUST JPA Medium Term Pool 1.16%	est Only	Total Cash Available	Capital Gain/(Loss) - CaTRUST	Interest Earned for - CalTRUST-Short Term	Interest Earned for - CalTRUST-Long Term	Interest Earned for - CBB	Interest Earned - LAIF (Posted Quarterly)	lotal interest for December	INVESTMENT REPORT As of January 30, 2017		Type of Investment	Short-Term Investment Pool Cumulative Interest Income from 2/14/08 to 1/30/2017 Transfer to Medium-Term Pool Withdrawals Deposits Balance as of 1/30/2017	Short-Term Investment Pool Withdrawals - Water Rights/Well Construction Deposits	Cumulative Interest Income Balance as of 1/30/2017
Pavee															The state of the s	Coltroller (Single Barrell Marketing)	Call ROS LJOINT POWERS AUthority	LAIF - State of California	
Check#															Investment	2/14/00	00/14/7	1/6/2009	



Helendale Community Services District

Date:

February 2, 2017

TO:

Board of Directors

FROM:

Kimberly Cox, General Manager

SUBJECT:

Item #5

Discussion and Possible Action Regarding Request to Declare a Surplus the

Neopost Folder/Sorter Machine

STAFF RECOMMENDATION:

Staff seeks approval from the Board regarding this item.

STAFF REPORT:

Attached for your review is a copy of the adopted Surplus Property and Salvage Policy and Procedures. This document outlines the process that the District shall follow to liquidate excess equipment.

If approved by the Board, Staff will seek to liquidate the Neopost machine in a manner to garner the highest value to the District as outlined in Section 4A(3) of the policy. This may include utilizing an auction service, social marketing site such as CraigsList, or salvaging.

The District purchased the Neopost in 2007 when we assumed all services from the County of San Bernardino. The machine has been use until November 2015 to process the monthly bills and was determined at that time to have reached the end of its useful life. Staff reviewed the replacement costs of the machine as well as the option of using a third party vendor to process and mail the bills. Outsourcing was the more cost-effective option.

The District retained the machine since 2015 in the event we would need it again. It has not been needed since that time and Staff has determined that it should be disposed of. Staff is uncertain as to any value the machine may have and scrapping may be the only alternative.

The District's Salvage Policy adopted in 2008 requires Board action to dispose of obsolete equipment.

FISCAL IMPACT: This unit as little or no resale or salvage value

HELENDALE COMMUNITY SERVICES DISTRICT

Surplus Equipment and Salvage Policy and Procedures

Section 1. Purpose.

The purposes of this policy are to standardize the procedures for the disposal of surplus equipment, vehicles and salvage items of the Helendale Community Services District; and to set forth the duties and responsibilities of the General Manager and District staff in connection therewith.

Section 2. Definitions.

- A) Inventorial Equipment means District-owned free-standing equipment and vehicles with a useful life of more than two years and a purchase price of \$5,000 or more. Furnishings, computer equipment, portable radios and other electronics costing \$200 or more are inventoried for purposes of security and control and included in this category.
- B) Inventorial Property means any District-owned building, office, garage, facility, well, free-standing structure, water system, sewer system or exempt Surplus Land with recorded title, proof of purchase and ownership, letter of contribution, letter of transfer, or proof of self-construction and cost exceeding \$1.
- C) Surplus Inventory means any Inventorial Equipment that the District's Board of Directors has determined to be no longer necessary or useful to the District.
- **D)** Salvage means any District reclaimed or discarded equipment, material, furniture or supply which only has residual value as scrap.

Section 3. Applicability.

This policy shall apply to the disposal of Surplus Inventory and Salvage by the District.

Section 4. Disposal of Surplus Inventory.

A) Determination

1. The District Board of Directors shall, upon presentation of documentation from the General Manager, determine if Inventorial Equipment or Inventorial Property is Surplus Inventory. The documentation presented by the General Manager shall list the Inventorial Equipment or Inventorial Property sought to be declared Surplus Inventory and shall include license, VIN number or other identifying serial number or property identification number, address or physical location, assessor parcel number, estimated book or trade-in value and property description.

HELENDALE COMMUNITY SERVICES DISTRICT

Surplus Property and Salvage Policy and Procedures

B) Disposal of Inventorial Equipment

- 1. **Trade-in.** When the Surplus Inventory involves a vehicle or equipment to be used as trade-in for a newer vehicle or piece of equipment, the property title shall be signed by the General Manager at the time of transfer or after and remanded to the buyer. The trade-in value of the vehicle or equipment shall be recorded and the sold equipment record kept for five years. Only the District Board of Directors shall have the authority to determine if Inventorial Equipment determined to be Surplus Inventory may be used as trade-in.
- 2. Disposal or Sale. The sale of Inventorial Equipment determined to be Surplus Inventory shall be by the means determined to garner the greatest monetary value. This could include competitive bid, E-Bay sale or advertisement in the local newspaper miscellaneous advertisements. If sold by competitive bid, the sale date, sale location, list of vehicles or equipment to be sold shall be advertised in a local paper and/or trade publication and posted at the District offices and facilities at least ten days before the sale date. Employees, their immediate family or relatives, members of the Board of Directors, and hired consultants are prohibited from bidding during this first process. Inventorial Equipment determined to be Surplus Inventory may be sold on E-bay after a minimum reserve amount has been established. In all circumstances, the bidder with the highest bid price shall be deemed the successful bidder.
- a. If the advertised sale of Inventorial Equipment determined to be Surplus Inventory fails to generate a competitive bid, District employees may at this time submit sealed bids for any such items. The employee with the highest bid price shall be deemed the successful bidder.
- b. If the offer of sale to employees fails to generate any bids, the Inventorial Equipment determined to be Surplus Inventory shall be sold for scrap or disposed of in a legal manner.
- c. All sold or disposed Inventorial Equipment determined to be Surplus Inventory shall be removed from District property within 48 hours of the sale and title transfer unless otherwise agreed by the General Manager and successful bidder.
- d. Proceeds of the sale of Inventorial Equipment determined to be Surplus Inventory shall be posted to the Vehicle and Equipment Replacement Fund.
- 3. Salvage. If any Inventorial Equipment determined to be Surplus Inventory is not sold after a reasonable time using the methods set forth above, or if it is determined that such property has no reasonable resale value, the General Manager may consider such property Salvage and proceed with the disposal thereof pursuant to Section 6 below.
- 4. **Donation.** If any Inventorial Equipment determined to be Surplus Inventory is not sold after a reasonable time using the methods set forth above, or if it is determined that such property is obsolete with no reasonable resale or Salvage value, the General Manager may, upon prior approval of the District's Board of Directors, donate such property to another governmental agency or to a certified local non-profit organization that is eligible to receive such items from the District and which provides benefits to the constituents within the District's service area.

C). Disposal of Inventorial Property.

1. The District Board of Directors shall upon presentation of documentation from the General Manager determine if any Inventorial Property is Surplus Inventory. The Board

HELENDALE COMMUNITY SERVICES DISTRICT Surplus Property and Salvage Policy and Procedures

shall provide guidance to the General Manager as to how to dispose of the property, whether by competitive bid, auction, demolition, scrap or trade or other such method as determined by the Board and General Manager.

- 2. The District's Board of Directors may authorize the General Manager to hire property consultants, real estate agents, appraisers, or other professional service providers, as necessary, to assist with the sale or disposal of Inventorial Property determined to be Surplus Inventory.
- 3. Proceeds from the sale of Inventorial Property determined to be Surplus Inventory shall be posted to the Property Replacement Fund unless otherwise directed by the District Board of Directors.

Section 5. Disposal of Salvage.

- A) Unless otherwise prohibited by law, the General Manager, from time to time, may authorize the sale of Salvage items. Salvage items determined to be surplus, may be sold to recycle centers, other agencies, private businesses, public or private organizations, or non-profit organizations.
- B) Proceeds from the sale of Salvage items shall go to the employee benefit and morale fund to offset costs of employee morale and incentive programs to a maximum of \$1,000.00 per quarter or \$4,000.00 per fiscal year.
- C) Funds received from the sale of Salvage items shall be posted to the Salvage and Scrap Sales account in the General Fund. Employee expenses paid shall be posted to the Employee Benefit and Morale Expense account. The balance remaining shall be kept in a separate spreadsheet and the balance and account activity reported to the General Manager on a monthly basis.

Section 6. Extent of Authorization.

- A) The District Board of Directors and the General Manager, to the limited extent expressly set forth herein, are the only parties authorized to sell Surplus Inventory and Salvage. No other District employee shall sell or donate any District vehicles, equipment, furniture or material without the express written authorization of the Board of Directors.
- B) Unauthorized removal, disposal, or expropriation of any District-owned Inventorial Equipment, regardless of estimated value, constitutes a breach of District policy and could be construed as misappropriation of public funds.

Page 3



Helendale Community Services District

Date:

February 2, 2017

TO:

Board of Directors

FROM:

Kimberly Cox, General Manager

SUBJECT:

Item #6

Discussion and Possible Action Regarding Approval of Proposed Changes to the

District's Deposit Policy

STAFF RECOMMENDATION:

Approve proposed changes to the Deposit Policy

STAFF REPORT:

Due to the recent prolific postings by a customer on social media, Staff felt it was a good opportunity to review the established deposit policy. Staff proposes some minor changes to the policy as noted in the attached draft copy and highlighted in yellow for the Board's consideration.

The Board adopted the District's Deposit Policy in 2007 which has been amended most recently on November 21, 2013.

Collection of a deposit for utility service (water, wastewater and trash) is a common practice among public agencies and is intended to mitigate against loss due to non-payment that would then affect that rates charged to all other customers. The following local agencies collect a deposit: City of Victorville Water; Phelan-Pinon Hills CSD; Hesperia Water District. The for-profit water companies such as Golden State and Apple Valley Ranchos do not collect deposits for water service because they are governed by the Public Utilities Commission which prohibits that practice.

County Special Districts Department has never collected deposits for their board-governed service areas. The CSD Board of Directors opted to add the requirement to collect the deposit within a few months of assuming service from the County in 2007 primarily due to the large amount of uncollectible debt that the District inherited due in part to lack of deposits. This was an important change from how County operated the District. In a not-for-profit public agency the lack of payment by those who incur the charge gets passed on to all other customers of the District. The Board evaluated this inequity to District customers and instituted the Deposit in December 2007.

Staff will review the policy and answer any questions that arise.

HELENDALE COMMUNITY SERVICES DISTRICT Deposit and Application Policy and Procedures

Section 1. Purpose

The purpose of this policy is to establish the water and sewer deposit procedures and to improve the financial strength of District funds by reducing the risk of loss on delinquent accounts. This policy sets forth the duties and responsibilities of the General Manager and District staff regarding customer deposits and new customer applications.

Section 2. Application for Service

A. Required Documentation

- 1. Application for service must be made in writing by completing a New Owner/Agent Application or Owner-Tenant Agreement as provided by the District.
- 2. Application for service may be made in person, via fax, or by mail. The District Office located at 26540 Vista Road, Suite B, mailing address is P.O. Box 359, Helendale, California, fax no. (760) 951-0046. If application is made by either fax or mail an original copy must be notarized and delivered to the office. A previous completed and signed application may be used to verify signature by District staff.
- 3. A valid California driver's license, or other photo identification as issued by the United States government, any U.S. State government, or other foreign government must be provided so that a photocopy of said identification may remain as a permanent part of the application documents.
- 4. Upon completion of the written application the applicant's payment history will be assessed based on one or both of the following:
 - a. By reference of District records;
- b. By written statements reflecting payment experience with other water and sewer companies.
- 5. The applicant's payment history may be used in the determination of security deposit requirements as defined in Section 3.

B. New Owner/Agent Application

- 1. An application by a New Owner(s) or Agent must provide the full name(s) and Driver's license(s) of person(s) liable for payment of the bill. Additional information shall include Owner's or Agent's home and work phone numbers, and mailing address. A completed District application must be submitted to the District office in order to establish service. However if the owner fails to notify the District prior to the end of the billing cycle and the District obtains verification of ownership, service will be established in the property owners name and an application will be mailed to the property owner.
- 2. Service will be denied to a New Owner/Agent Applicant when the New Owner/Agent Applicant has an existing outstanding balance with the District. Service will not be established until the existing outstanding balance is paid in full. The owner may request any outstanding balance transferred to the new account in order to establish new service. In addition, the New Owner/Agent Applicant may be subject to the security deposit standards as established in Section 3.
- 3. Monetary amounts for security deposits must be completely satisfied and paid-in-full according to the proper procedure as outlined in Section 3 of this policy before service is established. In cases where a deposit is not collected prior to the first bill (refer to Section B.1), the deposit will appear as all other past due balances and paid by the due date indicated on bill to prevent any interruption of service and additional charges.

C. Owner-Tenant Application-Agreement.

- 1. An application by an Applicant-Tenant must provide the full name(s) and driver's license(s) of person(s) liable to the property owner for the rental/lease of said property. Additional information shall include tenant home and work phone numbers, and owner and tenant mailing addresses. The application will not be processed until both portions of the application have been received.
- 2. Service will be denied to a Tenant Applicant when the Tenant Applicant has a balance with the District. Service will not be established until all balances are paid in full.
- 3. Monetary amounts for security deposits must be paid-in-full or waived according to the proper procedure as outlined in Section 3 of this policy before service is established.

Section 3. Security Deposits

1. The District shall require any Applicant or Customer to place on deposit with the District a security deposit as established below as a guarantee of payment for services used. Such amounts placed on deposit as defined in this policy shall secure the District from significant financial losses resulting from the non-payment of bills.

- 2. The following security deposit requirements shall be required of any and all persons purchasing, renting or leasing real property of any and all type or nature that will obtain and secure service from the District.
 - 3. Security deposits for District service shall be as follows:

A. Residential property security deposits

- 1. All residential property is subject to the deposit requirements as determined by Public Utilities Code section 10009.6(c) which states that "a deposit cannot exceed three times the average monthly bill" for the past 12 month period. In the event of a new residential service connection, the base amount of \$188.67 will be charged for a deposit the deposit shall be equal to 3 months the base amount. (See Fee Package for rates)
- 2. The District reserves the full right and discretion to require high-risk customers with a history of past delinquency and turnoffs for non-payment to keep the deposit on the account until the account is closed, where at that time the deposit will be applied to the closing bill and the remaining balance, if any, will be refunded to the customer.
- 3. Residential applicants that provide a letter on company letterhead from another water district proving a consecutive twelve-month period of on-time payments with no delinquencies or turn-offs for non-payment within the past twelve months prior to application can have the deposit requirement waived. Property owners can elect to require a deposit from their tenant to start service with the District. Owner has the option to request a deposit from the tenant, regardless of the tenant's ability to provide prompt payment history. Deposit amount is determined by the District.
- 4. Security deposits are required of property owners and of persons renting or leasing real property of any and all types except as noted in paragraph 3 of this section.
- 5. The District reserves the full right and discretion to require high-risk customers with a history of past delinquency, turnoffs for non-payment, and/or multiple returned checks to place a security deposit with the District to secure the District from significant financial losses resulting from the non-payment of bills.
 - B. All commercial, industrial, and all other establishments except residential property
- 1. All commercial, industrial, and other establishments with the exception of residential property shall be subjected to security deposits based upon the same statutory requirements as residential deposits.
- 2. The minimum deposits for commercial, industrial, and other establishments shall be determined based upon the basic monthly meter size charges and sewer charges multiplied by three.

Section 4. Service and Deposit

1. Service shall not be granted until such time that a deposit is paid by the applicant or the applicant has met the conditions in Section 3 for a waiver of deposit.

Section 5. Deposit in effect

1. All security deposits may be credited to the customer's account after review of twelve consecutive months of billings with no delinquencies, except as noted in Section 2. B. 2. Should the account close prior to refunding the deposit, the deposit shall be credited against the closing bill with the remaining amount either billed or refunded to the customer.

Section 6. Application of Deposit to Delinquent Bills

- 1. In the event that an account becomes delinquent, the deposit may be applied against the account and the service shall be disconnected.
- 2. In the case of disconnection, service will not be reestablished until a new deposit is posted and the account is paid in full, inclusive of all additional service charges.
- 3. Should the deposit in part exceed the delinquency outstanding against all charges then due, then the remaining balance of the deposit is to stay on the account and combined with new funds from the customer to re-establish the required deposit amount, unless the customer has moved or closed out the account, at which time the remaining deposit will be refunded to the customer.
- 4. Service will not be reestablished until such time as a new deposit is posted and the account balance is paid in full.

Section 7. Refund of Deposit upon Service Termination

- 1. When a residential owner or tenant whose name is the customer of record, or commercial/industrial tenant intends to vacate a property where service has been established, and a security deposit is still on record, it is the owner of record's or tenant of record's responsibility to notify the District of the need for a final meter reading (where applicable) and final bill.
- 2. Upon notice of service termination, a final meter reading (where applicable) shall establish all charges for service then due.

- 3. The amount of the final bill will be deducted from the security deposit, to the extent of bill due, and any remaining deposit will be returned to the applicant of record.
- 4. Any and all charges on the final bill that exceed the deposit on reserve shall be the responsibility of the owner of record or tenant of record for payment. Any utility balance left unpaid by the tenant shall become the responsibility of the owner.
- 5. Upon cancellation and termination of said service, the bill and responsibility for payment of further service charges beyond the final bill shall automatically revert to the property owner of record or the property owner/landlord in a tenant agreement.

Section 8. ACH Automatic Payment Program

- 1. Applicants have the option to apply for the ACH Debit Automatic Payment Plan. This plan debits the customer checking or savings account or for a fee charges the customer's credit card for the current bill payment.
 - 2. Customers enrolled in the program can only have two (2) episodes of Non-Sufficient Funds within a twelve-month period. After the second NSF occurrence, the District shall have the option of canceling the customer participation in the ACH Payment Plan.

Section 9. Right to the Deposit

1. The right to the deposit may not be assigned or delivered to any other person, and the right of refund is limited to the person making the deposit or to his or her heirs or fiduciaries.

Section 10. Interest on Deposit

1. The District neither expresses nor imputes payment of interest on said deposits as retained.

Section 11. Restrictions

1. Nothing in this Policy is to be construed as restricting service disconnection for non-payment of any account or accounts.

Section 12. Supersedes Other Policies

 This policy supersedes any water and sewer deposit and application policy and procedures adopted by the Board of Directors of the Helendale Community Services District.



Clerk of the Board of Supervisors



January 25, 2017

Re: Phelan Pinon Hills Community Services District's Request for Consolidation of Regular Elections with Statewide General Elections Even-Year Election Cycle

Dear Sir or Madam:

On December 21, 2016, the Board of Directors of the Phelan Pinon Hills Community Services District adopted attached Resolution 2016-15 requesting that all future regular elections for the Phelan Pinon Hills Community Services District be consolidated from November of odd-numbered years to June of each even-numbered year beginning in November 2018. The Registrar of Voters is conducting an impact analysis of the above request to quantify issues of cost and capacity of current election systems. Additionally, per Elections Code section 10404(c) our office is required to send notice to all special districts in the county requesting input on the effects of the requested consolidation of the Phelan Pinon Hills Community Services District election with the statewide elections.

Should your district have any comments regarding the effects of the Phelan Pinon Hills Community Services District's request, please address those comments to:

> Laura H. Welch Clerk of the Board of Supervisors 385 N Arrowhead Ave. 2nd Floor San Bernardino, CA 92415-0130

Please submit any comments you might have by February 8 at 5:00 P.M. If you have any questions regarding this request for comment, please contact Michelle Moreno, Board Services Supervisor at (909) 387-4265.

Sincerely.

Michelle Moleno

Board Services Supervisor

Clerk of the Board of Supervisors

Attachment: Resolution No. 2016-15

c: Mike Scarpello, Registrar of Voter

RESOLUTION NO. 2016-15

RESOLUTION OF THE BOARD OF DIRECTORS OF THE PHELAN PINON HILLS COMMUNITY
SERVICES DISTRICT, SAN BERNARDINO COUNTY, RECOMMENDING CONSOLIDATED ELECTION
FOR GOVERNING BOARD MEMBERS WITH STATEWIDE GENERAL ELECTIONS AND APPROVING
THE RESCHEDULING OF SUCH ELECTIONS FROM ODD-YEAR TO EVEN-YEAR ELECTIONS
COMMENCING WITH THE 2017 ELECTION

WHEREAS, Phelan Pinon Hills Community Services District ("PPHCSD") is a Community Services District organized and operating within the County of San Bernardino pursuant to California Government Code Section 61000 et seq.;

WHEREAS, PPHCSD was formed on or about March 18, 2008, pursuant to Resolution No. 2994 of the Local Agency Formation Commission of the County of San Bernardino ("LAFCO");

WHEREAS, Condition No. 5 of LAFCO Resolution No. 2994 expressly states that PPHCSD's Board of Directors ("the Board") "shall consist of five members, elected at-large, pursuant to the provisions of Government Code Section 61020;"

WHEREAS, under Sections 61020 and 61021(c) of the Government Code, the elections and terms of office for members of the Board shall be determined pursuant to the Uniform District Election Law (Elections Code Section 10500 et seq.);

WHEREAS, by operation of Sections 10505 and 10507 of the Elections Code, districts such as PPHCSD that are formed in an even-numbered year are required to hold their Board elections on the first Tuesday after the first Monday in November in each odd-numbered year;

WHEREAS, the current date for election of the Board is every two (2) years on the first Tuesday after the first Monday in November of odd years (e.g. the next election is scheduled for November 7, 2017);

WHEREAS, statewide general elections are held in California only in June and November of even years (e.g. the next statewide general election is scheduled for November 8, 2016) (Elections Code Section 1001);

WHEREAS, PPHCSD is located entirely within San Bernardino County;

WHEREAS, the California Voter Participation Rights Act (Senate Bill 415), approved by the Governor in September 2015 and effective January 1, 2016, prohibits a political subdivision from holding an election other than on a statewide election date commencing January 2018 (Elections Code Sections 14050-14057);

WHEREAS, elections that are held in odd-numbered years have historically had lower levels of voter participation than statewide elections conducted in even-numbered years [refer to Exhibit A];

WHEREAS, since PPHCSD's Board-member elections are not held in conjunction with most state elections, PPHCSD is forced to bear disproportionately higher election costs than if the elections were consolidated with statewide general elections in even-numbered years;

WHEREAS, PPHCSD wishes to increase voter participation in elections for Board members and to reduce expenses whenever possible;

WHEREAS, it is considered the view of the Board that starting with the 2017 Board elections, the public interest will be better served by election of its Board members pursuant to "even-year elections" in conjunction with the statewide general elections;

WHEREAS, as a result of these facts, the Board desires to change the date of future Board member elections to be consolidated with the California statewide general election in order to increase and enhance voter participation;

WHEREAS, while the Board recognizes there is a cost savings to PPHCSD resulting from aligning its election with the statewide general elections, this factor is not the primary motivation for the Board's decision, however, this incidental benefit furthers PPHCSD's policy of fiscal responsibility;

WHEREAS, while the Board recognizes the terms of its members would be extended as a result of aligning PPHCSD's elections with the statewide general elections, this is not the reason for the Board's decision;

WHEREAS, pursuant to Elections Code Section 10505(d), PPHCSD is authorized by Section 10404 of the Elections Code to adopt a resolution requiring that its Board-member elections be held on the same day as the statewide general election; and

WHEREAS, if the change in election date is approved, it is being requested the new election date be moved from November 2017 to November 2018 with Board members whose terms would have expired in 2017 being extended to 2018 and Board members whose terms would have expired in 2019 being extended to 2020, as required by Elections Code Section 10404(i) [refer to Exhibit B].

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Phelan Pinon Hills Community Services District that the above recitals are true and correct and that the Board hereby adopts this Resolution to consolidate the election date for members of the Board with the California state general election in November in even years (Elections Code Section 1001) pursuant to Elections Code Section 10404(b).

BE IT FURTHER RESOLVED by the Board of Directors of the Phelan Pinon Hills Community Services District that the Board Secretary will notify the San Bernardino County Elections Office that the District is prepared to pay the expenses of mailing notice of approval of the change in election date by the San Bernardino County Board of Supervisors as required by Elections Code 10405.7(f).

BE IT FURTHER RESOLVED by the Board of Directors of the Phelan Pinon Hills Community Services District that the San Bernardino County Board of Supervisors is hereby requested to consolidate all future elections for the Board of Directors of the Phelan Pinon Hills Community Services District with the statewide general elections to be held in even-numbered years, beginning on November 6, 2018.

BE IT FURTHER RESOLVED by the Board of Directors of the Phelan Pinon Hills Community Services District that if the consolidation of election is approved, the term of office of current Board members expiring in November 2017 will be extended to November 2018 and the term of Board members expiring in November 2019 will be extended to November 2020, as set forth in Exhibit B.

BE IT FURTHER RESOLVED by the Board of Directors of the Phelan Pinon Hills Community Services District that, upon consolidation with the statewide general election, all such future elections for the Board of Directors of the Phelan Pinon Hills Community Services District shall be conducted in accordance with, including dates that are consistent with, the primary or general election with respect to nominations, notices, canvass of votes, certification of election, and all other procedural requirements of the California Elections Code pertaining to the primary or general election.

BE IT FURTHER RESOLVED by the Board of Directors of the Phelan Pinon Hills Community Services District that the District's Board Secretary or designee is authorized to take such actions and execute such agreements and documentation necessary to implement the intent of this Resolution.

PASSED AND ADOPTED by the Board of Directors of the Phelan Pinon Hills Community Services District on December 21, 2016, by the following vote:

AYES:

Brandon, Morrissette, Pace, Roberts, Whalen

NOES:

ABSTAIN:

ABSENT:

President, Board of Directors

ATTEST:

EXHIBIT A

Phelan & Pinon Hills Election Participation Rates

			_	_		_		-	_		_
Election 012	_	Participation 52.26%	38,36%	275.00%	75.21%	77.27%	72.08%	73.19%	0.00%	70.19%	68.75%
General Presidential Election November 6, 2012	Total Turnout	185	476	11	1502	1176	1252	1466	0	1130	7198
Genera	Total	Segistered 354	1241	4	1997	1522	1737	2003	0	1610	10468
tion 113	Total	11.14%	11.04%	33.33%	9.60%	12.38%	10.10%	16.92%	%00.0	14.41%	12,44%
Consolidated Election November 5, 2013	Total Turnout	\$	136	1	197	190	180	339	0	237	1320
Con	_	359	1232	3	2052	1535	1782	2004	0	1645	10612
lection 14	Total	24.43%	34.55%	33,33%	41.11%	43.26%	39.57%	45.92%	0.00%	43.10%	41.04%
General Statewide Election November 4, 2014	Total Turnout	98	416	1	818	635	223	900	0	687	4220
Gener	Total	352	1204	3	1990	1468	1711	1960	0	1594	10282
tion 215	Total	14.34%	14.45%	33.33%	14.27%	17.63%	14.35%	22.53%	0.00%	17.97%	16.97%
Consolidated Election November 10, 2015	Total Turnout	40	152	1	241	223	205	383	o	243	1488
Con	Total	279	1052	m	1689	1265	1429	1700	0	1352	8769
Election 16	Total	71.71%	76.64%	100.00%	81.09%	84.23%	81.45%	83.82%	%00:0	83 62%	81.64%
General Presidential Election November 8, 2016	Total Turnout	251	896	2	1604	1287	1335	1564	0	1302	8313
Genera	Total	350	1263	2	1978	1528	1639	1866	0	1557	10183
	Precinct**	UNI0408	UNI0478	UNI0479	UNI0480	UN10648	UNI0649	UNI0650	UNI0651	UNI0652	TOTAL

Presidential Primary*	February 5, 2008
General Statewide Election	November 2, 2010 February 5, 2008
Consolidated Election	November 8, 2011

	Total	Total Turnout	Total	Total	Total Turnout	Total	Total	Total Turnout	Total
	Registered	Total Indian	Participation	Registered	יספון ופוסקר	Participation	Registered	וחומו ומונומת	Participation
TOTAL	8966	1562	15.67%	10116	6263	61.91%	8668	4999	25,56%

NOTES:
*The District was formed on February 5, 2008; the formation election took place during a Presidential Primary.
**In 2012, redistricting occurred which did not allow for a comparable detailed precinct breakdown back to the year of District formation.

EXHIBIT B

PHELAN PINON HILLS COMMUNITY SERVICES DISTRICT'S BOARD OF DIRECTORS

Board Member	Current Election Year	New Election Year
Alex Brandon	2019	2020
Al Morrissette	2017	2018
Cathy Pace	2017	2018
Mark Roberts	2019	2020
Dan Whalen	2017	2018